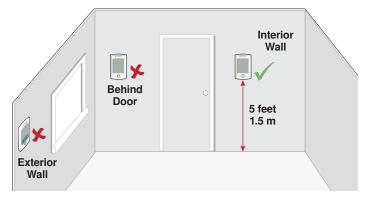
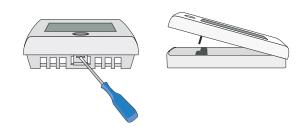
Quick Set-up Guide

Snow Melting Control PM-653

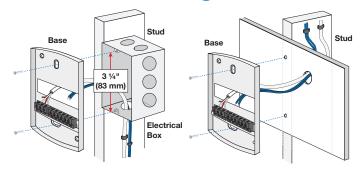
1. Location



2. Remove Mounting Base



3. Install Mounting Base



4. Switch Settings



Back of Control

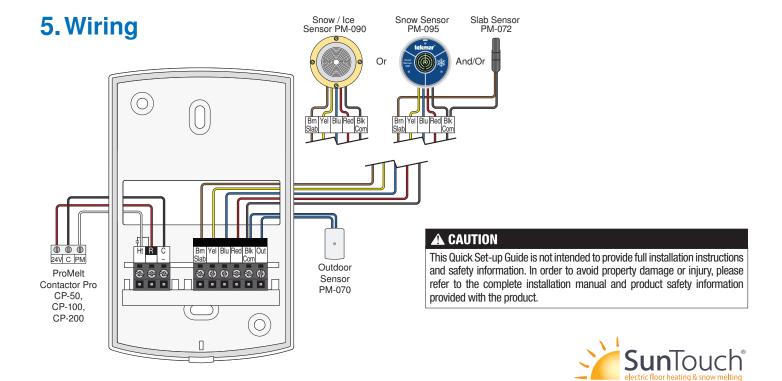
LOCK ACCESS LEVEL

The control is locked and the access level cannot be changed. Set to Lock when installation has been completed.

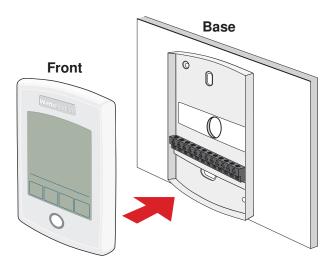
UNLOCK ACCESS LEVEL

The control is unlocked and the access level may be changed. Go to the Toolbox menu to change the access level. Set to Unlock during the installation process.

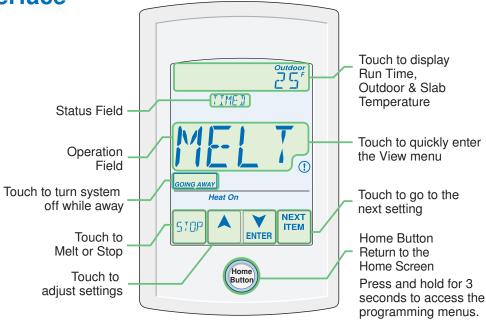
© 2015 SunTouch



6. Install the Control



7. User Interface



8. Critical Settings

The System Menu provides settings on how to configure and operate the mechanical equipment.

Item Field	Description		
SNOW/ICE SENSOR	SNOW / ICE SENSOR Select if a Snow / Ice Sensor PM-090, or Snow Sensor PM-095 is installed. Default = 090		
SLA3 SENSOR	SLAB SENSOR Select if a Slab Sensor PM-072 is installed to measure the slab temperature. Default = ON		
MAX MELT	MAXIMUM MELT TIME Select to limit the amount of melting run time. Default = 3.0 days		







Snow/Ice Sensor 090/094, Sensor Socket 091



090_D

Snow Melting Replaces: 07/09

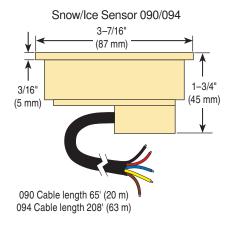
Installation & Operation Manual

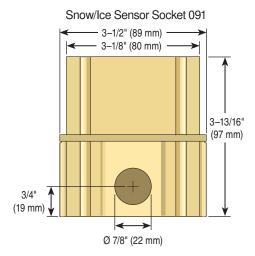
The tekmar Snow/Ice Sensor 090/094 and tekmar Sensor Socket 091 are used with all tekmar snow/ice melt controls. The 090 has a 65' (20 m) cable while the 094 has a 208' (63 m) cable.

The Snow/Ice Sensor is designed to sit flush with the slab surface after being

mounted into the Sensor Socket. The socket is installed directly into the snow melt slab halfway between the heating elements or pipes.

The sensor measures the slab temperature, sensor surface temperature and sensor surface moisture level.





Snow/Ice Sensor 090/094

- Automatic snow/ice detection
- Slab temperature sensing
- Long wire included so in field splicing is not necessary
- Designed for long life in driveway and walkway installations
- For use with tekmar Snow Melting Control type: 654, 661, 662, 664, 665 or 667.

Snow/Ice Sensor Socket 091 Features

- Provides mounting solution for Snow/Ice Sensor 090/094
- · Includes mounting plate

WARNING

It is your responsibility to ensure that this sensor is safely installed according to all applicable codes and standards. tekmar is not responsible for damages resulting from improper installation and/or maintenance.



Read this Manual BEFORE using this equipment.

Failure to read and follow all safety and use information can result in personal injury, property damage, or damage to the equipment. Keep this Manual for future reference.

Step 1 - Check the Contents

Check the contents of this package. If any of the contents listed are missing or damaged, please refer to the Limited Warranty and Product Return Procedure on the back of this brochure and contact your wholesaler or tekmar sales representative for assistance.

Type 090/094 includes: • One Snow/Ice Sensor 090/094 with "O" ring • Four, #6-32 x 3/8" screws • Four, #4-40 x 7/16" screws • One Installation & Operation Manual **Type 091 includes:** • One Snow/Ice Sensor Socket 091 • One protective plastic plug • One plastic mounting plate • Eight, #6-32 x 3/8" screws • One Installation & Operation Manual

Step 2 - Sensor Installation

Location of the Sensor-

- The location of the snow/ice sensor determines how well the snow melt detector responds to conditions on the snow melting slab. The sensor measures the temperature of the slab surface, and would normally be installed in a location that is representative of the average surface temperature and moisture conditions. The only exception to this practice would be those applications where the sensor is placed in a specific problem area where ice or snow often forms first.
- The installer should be careful to place the sensor in a location where it will not be
 affected by abnormal temperature conditions that may occur near buildings, hot air
 exhaust ducts or other heat sources, or sunny areas within a larger slab area.
- As well as reading temperatures, the sensor also detects surface water. The installer should be careful not to place the sensor where standing water could accumulate on its surface. Standing water in the socket may cause the snow melt system to be held on far longer than necessary, as the control will be getting a signal that water is present even though the rest of the slab surface may be dry. In addition, the sensor should not be placed in areas where drainage is considerably better than the surrounding area.
- The snow/ice sensor should not be installed in locations where vehicles park, near building overhangs or near trees since this may interfere with snow fall accumulation. If in doubt about the location of these obstacles, a second spare socket and conduit can be installed in order to provide a backup sensor location. Some tekmar Snow Melting Controls are capable of dual sensing. To determine if this feature is available, refer to the Installation & Operation Manual for the tekmar Snow Melting Control.

- Vehicle tire and pedestrian traffic can track water and contaminants onto the snow melt area. If the snow/ice sensor is located in the traffic area, snow melting will be triggered by the passing traffic. This may be desirable in commercial areas where excessive traffic can cause the surface to become icy. In residential installations, the amount of traffic is usually limited, and it may be desirable to locate the snow/ice sensor away from the traffic area. This will reduce the number of snow melt events that occur and thereby reduce the annual fuel consumption.
- · Locate the sensor midway between the heating pipes or elements.

Conduit -

Place the sensor socket at the chosen location and run a conduit for the cable from the socket to the snow melting control. If more than the included length of cable is required to reach the control, run the conduit to a weatherproof junction box. The sensor cable should be run in its own conduit and not in combination with high voltage wiring.

The conduit length from the sensor to the junction box should be less than the length of cable supplied with the snow/ice sensor.

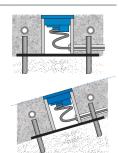
At the junction box, additional 18 AWG, 5 conductor cable can be spliced on to increase the total length to 500' (150 m) from the sensor to control.

Avoid tying the conduit to the rebar within 6' (2 m) of the socket. This allows the rebar grid to move without disturbing the position of the socket.

Sloped Surfaces

The top of the snow/ice sensor should be flush and parallel to that of the snow melt surface.

When the sensor is installed on a sloped driveway, the sensor must be installed near the lowest elevation of the slope. This is required since the melting snow or ice runoff water will drain toward the lowest point on the driveway and keep this area wet for longer periods of time.

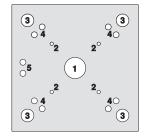


Installing the Socket -

A mounting plate has been included to simplify the installation of the sensor socket. When possible, the mounting plate should be located directly on top of gravel in order to provide good drainage. If the slab is more than 4" thick, a mound of crushed rock or a styrofoam or wooden block can be used to elevate the socket. A hole must be punched or drilled in the styrofoam or wooden block in order to provide drainage.

Failure to provide adequate drainage under the socket may reduce the life expectancy of the snow/ice sensor.

The mounting plate can be fastened to the ground by driving 1/2" (12.7 mm) rebar through the four holes located on each of the four corners and then tying the mounting plate to the rebar.

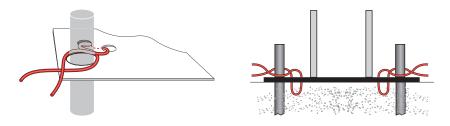


Mounting Plate

- 1. Drainage hole
- 2. Socket screw holes
- 3. Rebar holes
- 4. Rebar tie holes
- 5. Conduit tie holes

- 1. Cut four pieces of rebar at least 12" (300 mm) long.
- 2. Drive the rebar into the ground through each of the mounting plate rebar holes. Leave approximately 2" (50 mm) of rebar above the ground.
- 3. Cut several 12" (300 mm) pieces of steel wire.
- 4. Form a "U" shape and pull wire through the rebar tie hole from the bottom to the top side.
- 5. Repeat by pulling the "U" shape from the top to the bottom side.
- 6. Repeat (4) and (5) for each of the four corners.
- 7. Cross the wire, then wrap around the rebar.
- 8. Twist wire using pliers to tighten.

The mounting plate also has conduit tie holes to allow a cable tie or steel wire to fasten the conduit to the mounting plate.



Placing Concrete

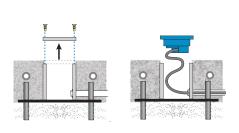
A plastic plug is provided with the socket to prevent it from being accidentally filled with concrete. The plastic plug is the same thickness as the sensor flange. This allows the finished surface of the concrete (asphalt, etc.) to be troweled flush with the plug. The plug must be installed prior to placing the concrete. Also ensure that the mounting plate drainage hole remains unplugged once the concrete has cured.

Installing Brick Pavers

If using brick pavers instead of concrete, it is recommended to mortar surrounding brick pavers to the side of the socket. This ensures good thermal conduction from the brick pavers to the socket. The top of the brick pavers should be level with the socket when the plastic plug is installed.

Install the Sensor and Cable

When the snow melt surface is finished, remove the plastic plug from the socket and fish the cable through the conduit until there is only 6 to 12" (150 to 300 mm) of cable between the sensor and conduit. Loop this remaining extra wire in a loose coil so as to not twist it, and place it, and the sensor into the socket. Secure the sensor to the socket with the four screws provided, making sure the "O" ring is in place and properly seated.



Placement in Existing 091 Socket

Current versions of the Snow/Ice Socket 091 use #6-32 screws. Previous versions of the 091 used smaller #4-40 screws. When replacing an 090, both sets of screws are provided. It is recommended to try the smaller screws first to avoid cross threading.

Salt and Brine Contamination

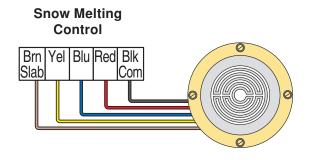
The performance of the snow/ice sensor water detection can be compromised when exposed to de-icing agents such as road salt, magnesium chloride, or calcium chloride. These contaminants can permanently damage the sensor. It is recommended to locate the sensor away from areas exposed to these deicing agents when at all possible. Locations to avoid could include tire track areas or areas close to a curb where traveling vehicles may splash contaminated water on to the sensor.

Maintenance -

The Snow/Ice Sensor is installed in a harsh environment. Accumulation of dirt, salty grime, etc., on its surface will inhibit proper water detection. It should be checked on a regular basis and, when necessary, cleaned. Before cleaning, the control power should be shut off to prevent the control from entering the snow melt mode. Next, use a soft bristle brush and warm soapy water to clean the sensor surface. Do not use a steel wire brush as this will damage the sensor. Use a paper towel to thoroughly dry the sensor surface. After cleaning, re-power the control.

Step 3 - Electrical Connections

The snow/ice sensor cable has 5 wires: Red, Black, Blue, Yellow, and Brown. The wires connect to the respective Red, Black, Blue, Yellow and Brown terminals on the tekmar Snow Melting Control.



Step 4 - Test the Sensor

When performing these tests:

- The sensor head should be installed in the slab.
- The five cable wires at the control should be disconnected.
- Use a good quality electrical testing meter with an ohm scale range of 0 to 2,000,000 Ohms.

The sensor has two 10k Ohm thermistors. One reads slab surface temperature, and the other checks sensor heater temperature.

If the sensor has been disconnected from the control for an hour or more, the readings for both thermistors should be very close.

Using the ohmmeter and standard testing practices, measure the resistance between:

- (a) the yellow and black sensor wires (sensor temperature), and
- (b) the brown and black sensor wires (slab temperature).

The table below lists the expected resistance values at various sensor temperatures.

Measure the resistance between the blue and black wires. When the sensor surface is dry, the reading should be 2,000,000 Ohms. When the sensor surface is wet it should be between 10,000 and 300,000 Ohms.

Measure the resistance between the red and black wires of the heating element. This reading should be close to 50 Ohms.

Temperature vs. Resistance Table

Tempe	rature	Resistance	Tempe	rature	Resistance
°F	°C	Ω	°F	°C	Ω
-50	-46	490,813	30	-1	34,558
-45	-43	405,710	35	2	29,996
-40	-40	336,606	40	4	26,099
-35	-37	280,279	45	7	22,763
-30	-34	234,196	50	10	19,900
-25	-32	196,358	55	13	17,436
-20	-29	165,180	60	16	15,311
-15	-26	139,402	65	18	13,474
-10	-23	118,018	70	21	11,883
-5	-21	100,221	75	24	10,501
0	-18	85,362	80	27	9,299
5	-15	72,918	85	29	8,250
10	-12	62,465	90	32	7,334
15	-9	53,658	95	35	6,532
20	-7	46,218	100	38	5,828
25	-4	39,913	105	41	5,210

Technical Data

Snow / Ice Sensor 090 In-slab, 65 ft. (20 m) Wire		
Literature	090_D, 090_C	
Packaged weight	4.4 lb (2000 g)	
Dimensions	1-3/4" H x 3-7/16" OD (45 mm H x 87 mm OD)	
Sensor material	Silicon brass	
Cable Material	65 ft. (20 m) 5 conductor stranded wire with polyethylene jacket	
Approvals	CSA C US with tekmar Snow Melting Controls	
Operating range	-30 to 170°F (-34 to 77°C)	
Included	4 #4-40, 7/16" machined, stainless steel screws 4 #6-32, 3/8" flathead, slotted, stainless steel screws	

Snow/Ice Sensor Socket 091		
Literature	090_D, 091_C	
Packaged weight	1.5 lbs (670 g)	
Socket material	Silicon brass	
Dimensions	3-13/16" H x 3-1/2" OD (97 mm H x 89 mm OD)	
Approvals	CSA C US with tekmar Snow/Ice Sensor 090	
-Included	One polyethylene protective cap, one polyethylene mounting plate and eight #6-32 x 3/8" screws	

Snow / Ice Sensor 094 In-slab, 208 ft. (63 m) Wire			
Literature	090_D, 094_C		
Packaged weight	10.4 lb (4762 g)		
Dimensions	1-3/4" H x 3-7/16" OD (45 mm H x 87 mm OD)		
Sensor material	Silicon brass		
Cable Material	208 ft. (63 m) 5 conductor stranded wire with polyethylene jacket		
Approvals	CSA C US with tekmar Snow Melting Controls		
Operating range	-30 to 170°F (-34 to 77°C)		
Included	4 #4-40, 7/16" machined, stainless steel screws 4 #6-32, 3/8" flathead, slotted, stainless steel screws		

NOTICE

The Snow / Ice Sensor 090 (094) must be operated by a tekmar Snow Melting Control 654, 661, 662, 664, 665 or 667. Operation of the sensor by 3rd party control systems may result in electrolysis failures not covered by the tekmar Limited Warranty.

Limited Warranty and Product Return Procedure

Limited Warranty The liability of tekmar under this warranty is limited. The Purchaser, by taking receipt of any tekmar product ("Product"), acknowledges the terms of the Limited Warranty in effect at the time of such Product sale and acknowledges that it has read and understands same.

The tekmar Limited Warranty to the Purchaser on the Products sold hereunder is a manufacturer's passthrough warranty which the Purchaser is authorized to pass through to its customers. Under the Limited Warranty, each tekmar Product is warranted against defects in workmanship and materials if the Product is installed and used in compliance with tekmar's instructions, ordinary wear and tear excepted. The passthrough warranty period is for a period of twenty-four (24) months from the production date if the Product is not installed during that period, or twelve (12) months from the documented date of installation if installed within twenty-four (24) months from the production date.

The liability of tekmar under the Limited Warranty shall be limited to, at tekmar's sole discretion; the cost of parts and labor provided by tekmar to repair defects in materials and / or workmanship of the defective product; or to the exchange of the defective product for a warranty replacement product; or to the granting of credit limited to the original cost of the defective product, and such repair, exchange or credit shall be the sole remedy available from tekmar, and, without limiting the foregoing in any way, tekmar is not responsible, in contract, tort or strict product liability, for any other losses, costs, expenses, inconveniences, or damages, whether direct, indirect, special, secondary, incidental or consequential, arising from ownership or use of the product, or from defects in workmanship or materials, including any liability for fundamental breach of contract.

The pass-through Limited Warranty applies only to those defective Products returned to tekmar during the warranty period. This Limited Warranty does not cover the cost of the parts or labor to remove or transport the defective Product, or to reinstall the repaired or replacement Product, all such costs and expenses being subject to Purchaser's agreement and warranty with its customers.

Any representations or warranties about the Products made by Purchaser to its customers which are different from or in excess of the tekmar Limited Warranty are the Purchaser's sole responsibility and obligation. Purchaser shall indemnify and hold tekmar harmless from and against any and all claims, liabilities and damages of any kind or nature which arise out of or are related to any such representations or warranties by Purchaser to its customers.

The pass-through Limited Warranty does not apply if the returned Product has been damaged by negligence by persons other than tekmar, accident, fire, Act of God, abuse or misuse; or has been damaged by modifications, alterations or attachments made subsequent to purchase which have not been authorized by tekmar; or if the Product was not installed in compliance with tekmar's instructions and / or the local codes and ordinances; or if due to defective installation of the Product; or if the Product was not used in compliance with tekmar's instructions.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, WHICH THE GOV-ERNING LAW ALLOWS PARTIES TO CONTRACTUALLY EXCLUDE, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, DURABIL-ITY OR DESCRIPTION OF THE PRODUCT. ITS NON-INFRINGEMENT OF ANY RELEVANT PATENTS OR TRADEMARKS. AND ITS COMPLIANCE WITH OR NON-VIOLATION OF ANY APPLICABLE ENVIRONMEN-TAL, HEALTH OR SAFETY LEGISLATION: THE TERM OF ANY OTHER WARRANTY NOT HEREBY CON-TRACTUALLY EXCLUDED IS LIMITED SUCH THAT IT SHALL NOT EXTEND BEYOND TWENTY-FOUR (24) MONTHS FROM THE PRODUCTION DATE, TO THE EXTENT THAT SUCH LIMITATION IS ALLOWED BY THE GOVERNING LAW.

Product Warranty Return Procedure All Products that are believed to have defects in workmanship or materials must be returned, together with a written description of the defect, to the tekmar Representative assigned to the territory in which such Product is located. If tekmar receives an inquiry from someone other than a tekmar Representative, including an inquiry from Purchaser (if not a tekmar Representative) or Purchaser's customers, regarding a potential warranty claim, tekmar's sole obligation shall be to provide the address and other contact information regarding the appropriate Representative.

O

Phone 866 – 558 - 3369 • info@WarmYourFloor.com • WarmYourFloor.com • Fax 866 – 558 - 2010

WARNING: This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. For more information: www.watts.com/prop65



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12/12

Accessories Replaces: 05/07

Installation & Operation Manual

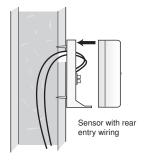
The Outdoor Sensor 070 provides accurate measurement of the outdoor air temperature. Many controls and thermostats can connect to the 070 to measure and display the outdoor temperature.

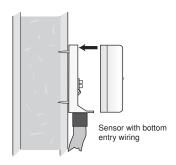
Installation - Outdoor Sensor 070

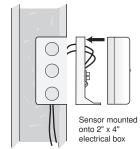
MOUNTING THE SENSOR -STEP ONE -

NOTE: The temperature sensor (thermistor) is built into the 070 enclosure.

- · Remove the screw and pull the front cover off the sensor enclosure.
- The 070 can either be mounted directly onto a wall or a 2" x 4" electrical box. When the 070 is wall mounted, the wiring should enter through the back or bottom of the enclosure. Do not mount the 070 with the conduit knockout facing upwards as rain could enter the enclosure and damage the sensor.
- In order to prevent heat transmitted through the wall from affecting the sensor reading, it may be necessary to install an insulating barrier behind the enclosure.
- The 070 should be mounted on a wall which best represents the heat load on the building (a northern wall for most buildings and a southern facing wall for buildings with large south facing glass areas). The 070 should not be exposed to heat sources such as ventilation or window openings.
- The 070 should be installed at an elevation above the ground that will prevent accidental damage or tampering.

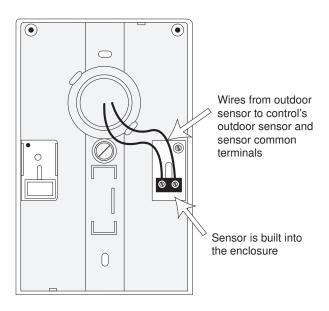






STEP TWO ——— WIRING AND TESTING THE SENSOR

- Connect 18 AWG or similar wire to the two terminals provided in the enclosure and run the wires from the 070 to the control. Do not run the wires parallel to telephone or power cables. If the sensor wires are located in an area with strong sources of electromagnetic interference (EMI), shielded cable or twisted pair should be used or the wires can be run in a grounded metal conduit. If using shielded cable, the shield wire should be connected to the Com terminal on the control and not to earth ground.
- Follow the sensor testing instruction in this brochure and connect the wires to the control.
- · Replace the front cover of the sensor enclosure.



Sensor Testing Instructions

A good quality test meter capable of measuring up to $5,000~k\Omega~(1~k\Omega=1000\Omega)$ is required to measure the sensor resistance. In addition to this, the actual temperature must be measured with either a good quality digital thermometer, or if a thermometer is not available, a second sensor can be placed alongside the one to be tested and the readings compared.

First measure the temperature using the thermometer and then measure the resistance of the sensor at the control. The wires from the sensor must not be connected to the control while the test is performed. Using the chart on the following page, estimate the temperature measured by the sensor. The sensor and thermometer readings should be close. If the test meter reads a very high resistance, there may be a broken wire, a poor wiring connection or a defective sensor. If the resistance is very low, the wiring may be shorted, there may be moisture in the sensor or the sensor may be defective. To test for a defective sensor, measure the resistance directly at the sensor location.

Do not apply voltage to a sensor at any time as damage to the sensor may result.

Resistance Table

Temperature		Resistance	Temperature		Resistance
°F	°C	Ω	°F	°C	Ω
-50	-46	490,813	45	7	22,763
-45	-43	405,710	50	10	19,900
-40	-40	336,606	55	13	17,436
-35	-37	280,279	60	16	15,311
-30	-34	234,196	65	18	13,474
-25	-32	196,358	70	21	11,883
-20	-29	165,180	75	24	10,501
-15	-26	139,402	80	27	9,299
-10	-23	118,018	85	29	8,250
-5	-21	100,221	90	32	7,334
0	-18	85,362	95	35	6,532
5	-15	72,918	100	38	5,828
10	-12	62,465	105	41	5,210
15	-9	53,658	110	43	4,665
20	-7	46,218	115	46	4,184
25	-4	39,913	120	49	3,760
30	-1	34,558	125	52	3,383
35	2	29,996	130	54	3,050
40	4	26,099	135	57	2,754

Temperature		Resistance
°F	°C	Ω
140	60	2,490
145	63	2,255
150	66	2,045
155	68	1,857
160	71	1,689
165	74	1,538
170	77	1,403
175	79	1,281
180	82	1,172
185	85	1,073
190	88	983
195	91	903
200	93	829
205	96	763
210	99	703
215	102	648
220	104	598
225	107	553

Technical Data		
Outdoor Sensor 070		
Literature	070_D, 070_C	
Packaged weight	0.4 lb. (180 g)	
Dimensions	4-1/2" H x 2-7/8" W x 1-1/2" D (73 x 114 x 38 mm)	
Enclosure	White PVC plastic, NEMA type 2	
Approvals	CSA C US	
Operating range	-60 to 140°F (-51 to 60°C)	
Sensor	NTC thermistor, 10 kΩ @ 77°F (25°C ±0.2°C) β=3892	

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The pass-through Limited Warranty applies only to those defective Products returned to tekmar during the warranty period. This Limited Warranty does not cover the cost of the parts or labor to remove or transport the defective Product, or to reinstall the repaired or replacement Product, all such costs and expenses being subject to Purchaser's agreement and warranty with its customers.

Any representations or warranties about the Products made by Purchaser to its customers which are different from or in excess of the tekmar Limited Warranty are the Purchaser's sole responsibility and obligation. Purchaser shall indemnify and hold tekmar harmless from and against any and all claims, liabilities and damages of any kind or nature which arise out of or are related to any such representations or warranties by Purchaser to its customers.

The pass-through Limited Warranty does not apply if the returned Product has been damaged by negligence by persons other than tekmar, accident, fire, Act of God, abuse or misuse; or has been damaged by modifications, alterations or attachments made subsequent to purchase which have not been authorized by tekmar; or if the Product was not installed in compliance with tekmar's instructions and / or the local codes and ordinances; or if due to defective installation of the Product; or if the Product was not used in compliance with tekmar's instruc-

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, WHICH THE GOV-ERNING LAW ALLOWS PARTIES TO CONTRACTUALLY EXCLUDE, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. DURABIL-ITY OR DESCRIPTION OF THE PRODUCT, ITS NON-INFRINGEMENT OF ANY RELEVANT PATENTS OR TRADEMARKS. AND ITS COMPLIANCE WITH OR NON-VIOLATION OF ANY APPLICABLE ENVIRONMEN-TAL, HEALTH OR SAFETY LEGISLATION; THE TERM OF ANY OTHER WARRANTY NOT HEREBY CON-TRACTUALLY EXCLUDED IS LIMITED SUCH THAT IT SHALL NOT EXTEND BEYOND TWENTY-FOUR (24) MONTHS FROM THE PRODUCTION DATE. TO THE EXTENT THAT SUCH LIMITATION IS ALLOWED BY THE GOVERNING LAW.

Product Warranty Return Procedure All Products that are believed to have defects in workmanship or materials must be returned, together with a written description of the defect, to the tekmar Representative assigned to the territory in which such Product is located. If tekmar receives an inquiry from someone other than a tekmar Representative, including an inquiry from Purchaser (if not a tekmar Representative) or Purchaser's customers, regarding a potential warranty claim, tekmar's sole obligation shall be to provide the address and other contact information regarding the appropriate Representative.

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